IP Communication Solution for Hospitality

DINSTAR

→ **Dinstar Co.,Ltd.**

Empowered by AI

Create a New Engine for the Experience Economy

Speaker: James zhu(jameszhu@dinstar.net)

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01

About Us

Who is Dinstar, and why choose Dinstar

DINSTAR丨IP Communication Solutions

Complete IP Unified Communication products line, including VoIP Gateways, SBCs, IP PBXs, IP Phones, and SIP Intercoms.

No.1 Market Share of VoIP Gateways & SBCs in China	**20+** Years Experience	**100+** R&D Experts	**10,000,000+** Lines
100+ Countries	**1,000+** Channel Partners	**120,000+** Customers	**200+** Intellectual Properties

Awards & Certification

Certified by CE, FCC, RoHS, ISO, etc. Excellence in Product Quality

Technical Service

Professional Team
Experts with over 10 years of experience

Premium Service
Customized to your timeline

Quick Response

Within 30 mins
Common Problems

Within 120 mins
Complex Problems

Omni-channel

Email
support@dinstar.com

Tel
+86 755 6191 9966

Warranty

1 YEAR   **2 YEARS**   **3 YEARS**

02

Hospitality Background

Challenges of Traditional Phone System

01
Analog System

The existing systems are utilizing analog PBX, which is outdated technology and not IP-based.

02
Inefficient Management

Each store operates with its own voice system.

This makes centralized management by HQs challenging and reduces overall efficiency.

03
Poor Expandability

The traditional system only supports basic communication.

It's difficult to expand AI intelligent voice services.

04
High Costs of O&M

Difficult to manage multiple chain stores.

Besides, the inconsistent and complex setup lead to high labor costs.
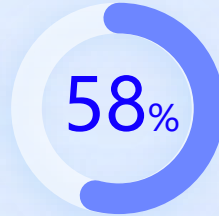
Market research results

Hotel Tech Report recently surveyed 400 hotel guests for our annual State of Hotel Guest Technology Report 2025. Our research uncovered some extremely interesting data around guest perceptions of AI in hotels such as:

58%

AI Improves

70%

Chatbot

65%

Advanced Technique

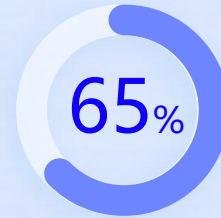58% of guests feel that AI improves their hotel booking and stay experiences.

70% of guests find chatbots helpful for simple inquiries but prefer human interaction for more complex requests.
The #1 reason guests prefer a chatbot at a hotel is when asking for the Wi-Fi password, followed by #2 scheduling **wake-up calls** and #3 checking hotel facility operating hours.

65% of travelers want the tech in their hotel to be more advanced than the tech in their homes.

Current State of Analog Voice Systems

Architecture **Outdated**

The telephone systems in domestic budget hotels almost all use traditional analog program-controlled exchanges, which are technologically outdated.

Heavy operation in Maintenance

The chain hotels have numerous locations with independent voice systems, inconsistent configurations, complex equipment installation and maintenance, and persistently high labor costs.

Analog Voice Architecture Outdated in the Hotel Industry

Application deployment slow,
Maintenance workload heavy

Management **Difficulties**

The traditional telephone systems used in the hotel, the management group is unable to manage and monitor the operation of its various brand hotels, resulting in low operational management efficiency.

Expansion **Difficulties**

The analog voice architecture only supports basic communication, has a low level of informatization, is difficult to interface with third-party applications, and limits the expansion of intelligent voice services.。

Overall Status of Architecture of Digital Voice System

Dinstar aims to provide digital voice infrastructure services for hotels, consistently lowering costs and improving efficiency in their digital transformation..

Cost reduction: Do not focus solely on reducing explicit or superficial costs, aim to reduce the over all system construction costs and the total lifecycle usage costs.

Enhancement: Our approach to empowerment extends beyond the voice system itself. We aim to collaborate with voice-related ecosystem partners, as well as customers, managers, and investors, to drive the digitalization of hotel services and management.

- Guest voice analysis system
- WeChat Mini Program with Phone
- Smart TV
- Monitor system

- Network system
- Large speech model
- Public Cloud
- Delivery robot
- laundry machine

Before and *After* Hotel Digital Renovation

Before Renovation

After Renovation

Scenario 1- Digital Voice System - Delivery Robot Integrated Application

Smart TV

Mini Program

Smart Phone

Self-service order

Notice: The robot is at the door, please open it.

Auto-broadcast

Automated counter for easy pickup.

No automated counter, staff assistance available.

If there's a problem, notify the front desk or use the intercom.

Voice announcement

Work Order Notification

Scenario 2- Digital Voice System - Self-Service Laundry Integration Application

Self-service order

The hotel's self-service laundry room is located on the east side of the 2nd floor.
Currently, there are 2 washing machines and 3 dryers available.
Would you like me to make a reservation for you?

Voice announcement

Work Order Notification

Smart TV

Self-service laundry

You're scheduled. Please scan the QR code at the laundry room between 11:30-11:35 to use it. You will need to reschedule if you miss your time slot.

Notify Floor(s)

Manual assistance

Pickup and delivery provided

Reservation: A robot has been scheduled to pick up your items. Please place the clothes to be washed into the washing bag and put it into the robot's delivery compartment.

Smart Phone

Robot pick-up and delivery

Notification: Your delivery is here, please open the door.

Auto-broadcast

Notice: Your laundry will be finished in 5 minutes. Please pick it up from the laundry room.

Improve Service Quality

Implement various voice technology applications to improve hotel management efficiency, strengthen standard operating procedures, and enhance service quality.

Complaint Warning

90% of negative reviews followed phone feedback. Analyzing guest call helps detect issues early, reducing complaints.

Service Monitoring

Analyze voice records between staff and guests to identify service issues and implement targeted improvements.

Room Access Inquiry

"Accidental room entry" is a top complaint. Using AI voice to ask guests for consent helps reduce complaints.

Call Recording

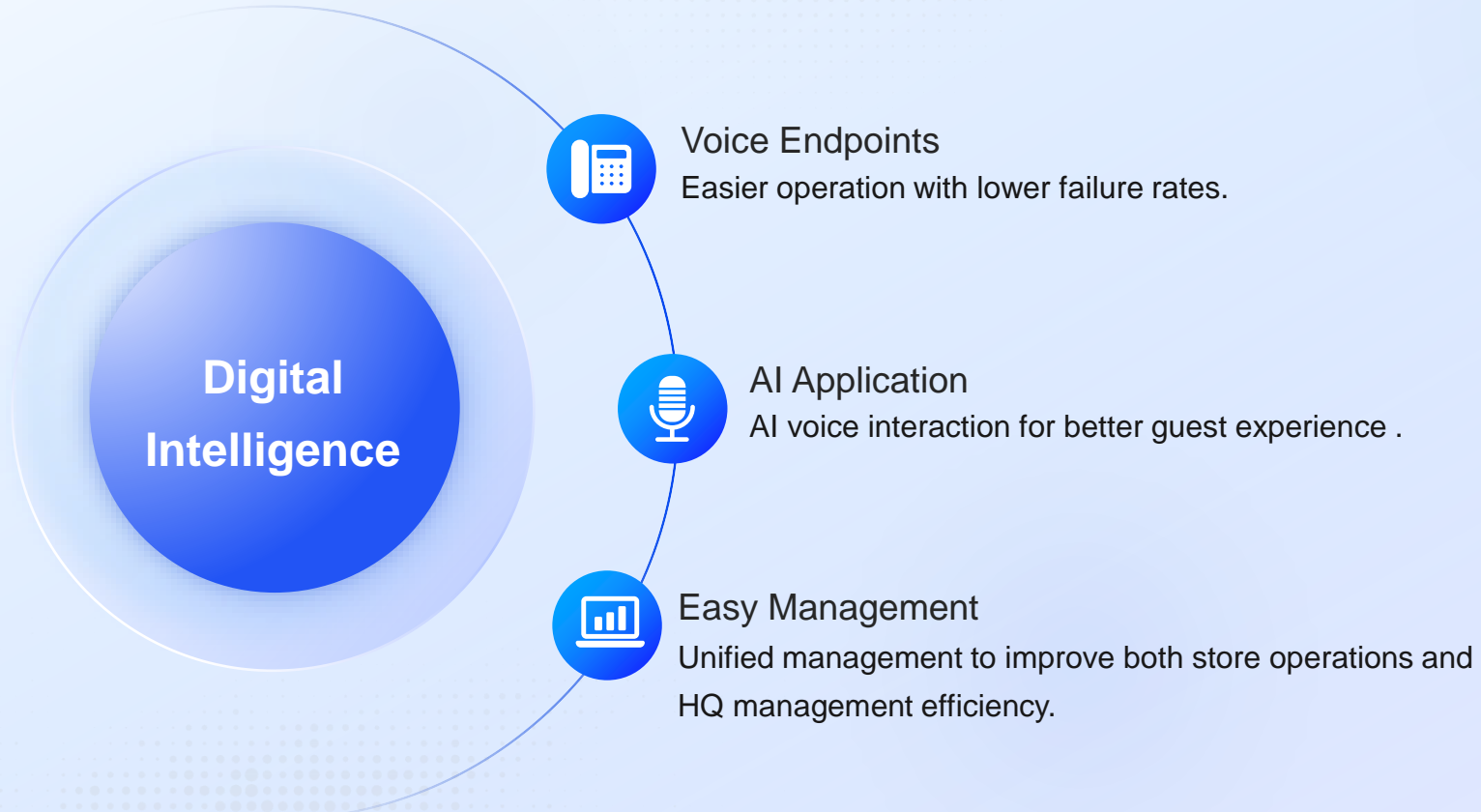Record calls for key authorization, bookings, cancellations, no-show confirmations, etc.

Fraud Prevention

Smartly identify suspicious calls, provide timely alerts, and protect personal assets and hotel reputation.

Training Service

Provide training to service staffs to service staff to enhance professionalism in handling AI-driven calls.

New Trends of Hospitality

Digital Intelligence

Voice Endpoints
Easier operation with lower failure rates.

AI Application
AI voice interaction for better guest experience .

Easy Management
Unified management to improve both store operations and HQ management efficiency.

03

Overall Solutions
For the hotel

IP Communication System for Hospitality

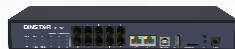**01** **Integrated Applications**
- Call Recording
- Attendant Console
- Hotel PMS
- Billing System
- AI App

05 **NMS**

02 **UC IP PBX**
- UC200 Pro
- UC350

Network Management System

03 **Access Gateway**
- FXS Gateway
- FXO Gateway
- E1 Trunk Gateway

04 **End points**
- Analog Phone
- IP Phone
- Wi-Fi Phone
- SIP Intercom

Features of Hotel Voice System

Features	Details	Benefits
Call	One-click call to the front desk, room extension, voice message, etc.	Enhances user experience with easy-to-use features.
IVR	Automatically directs calls to the based on the different needs (reservation, complaint, inquiry).	Reduce waiting time and improve service efficiency
Recording	Enables service process traceability through call recordings.	Enables hotels to identify service issues and implement targeted improvements.
Billing	Customizable rates, automatic billing for room extension calls and report generation.	Refine cost control for better management.
Extension Permission	Set permissions for local, domestic long-distance, and international calls from guest room extensions.	Enhance fine-tuning of hotel telephone service costs.
Wake-up Service	Scheduled wake-up service, supports setting multiple rooms to wake up simultaneously.	Improve customer satisfaction
Attendant Console	One-click Answering, Call Queuing, Call Transfer, Call Hold, and more.	Streamline telephone operations for quicker response and better service.
Emergency Broadcast	Front desk can initiate a broadcast or group call. Guest room phones ring and play the message once answered.	Ensure emergency notifications, facilitate safe evacuation.
PMS	Integrated PMS on IP PBX, or connect to the existing management of hotels via PMSI	Improve management efficiency and reduce labor costs.
Call Priority and Routing	Set rules by area (guest room, catering, conference) to route calls to the appropriate customer service staff.	Ensure VIP service quality
3rd-party Integration	Open API to AI box, security system, delivery robot and CEM etc.	Future proof

Attendant Console

DINSTAR UC Series IP PBX is designed for budget hotels and B&Bs, integrating attendant console and PMS modules for a simple, reliable, and cost-effective all-in-one solution. The easy-to-use attendant console streamlines call management, enhancing front desk efficiency.

Key Features

- Call Pop-up
- Online Dialing
- Call Transfer
- Call Hold

- Queue Management
- Call Parking/Pickup
- Do Not Disturb (DND
- Attendant Sign-in/Sign-out

PMS

Off Worked 01 10001

House Keeping

Refresh Room Status

Room NO | Room NO./Name/ID Card/Telephone | Position | All | Apartment | All | Check Out Plan Today

Status: | All | VC Vacant·Clean | VM Vacant·Mainte... | VD Vacant·Dirty | OC Occupied·Clean | OM Occupied·Mai... | OD Occupied·Dirty | UN Unavailable
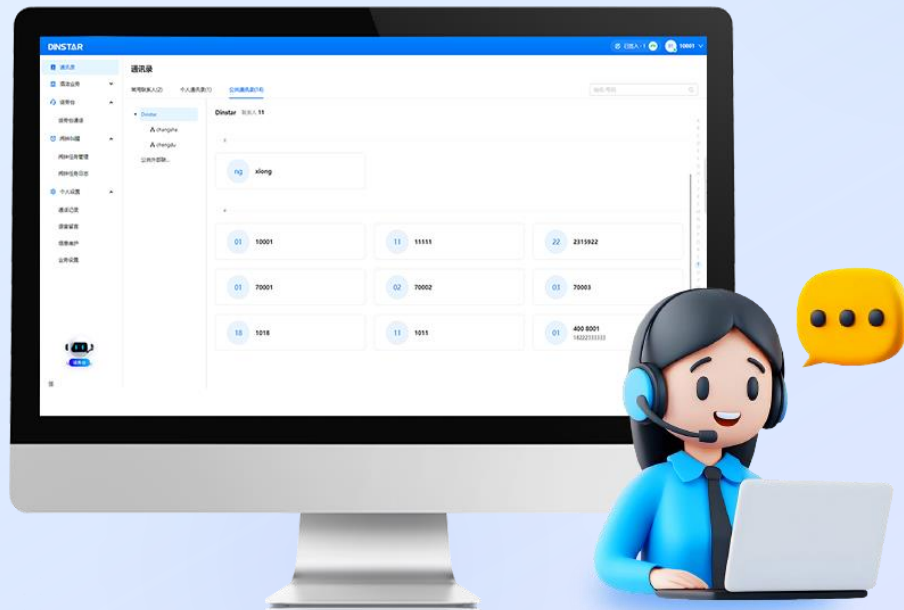
Sidebar:
- Address Book
- PMS
  - House Keeping
  - Checkin Logs
  - Room CDR
  - Room Provider
  - Service Code
  - Waiter
  - Service Record
  - Room Manage
  - Room
  - Apartment
  - Position
- Attendant Console

Room cards:

A-1-A101 Occupied | 单间 | 1 Person | 850 (Domestic) | 啊四方达 | Check Out

A-1-A102 Vacant | 单间 | 831

A-1-A103 Vacant | 单间 | 620 | Check In

A-1-A104 Vacant | 单间 | 367

A-1-A105 Vacant | 单间 | 1198

A-1-A106 Vacant | 单间 | 1059

A-2-A201 Vacant | 标间 | 931

A-2-A202 Vacant | 标间 | 893

A-2-A203 Vacant | 标间 | 1023

A-2-A204 Vacant | 标间 | 1085

A-2-A205 Vacant | 标间 | 841

B-3-B301 Vacant | 豪华三人间 | 854

B-3-B302 Vacant | 豪华三人间 | 1066

B-3-B303 Vacant | 豪华三人间 | 528

B-3-B304 Vacant | 豪华三人间 | 70006

B-3-B305 Vacant | 豪华三人间 | 807

F-5-F501 Vacant | 豪华五人间 | 681

F-5-F502 Vacant | 豪华五人间 | 1115 | Check In

F-5-F503 Vacant | 豪华五人间 | 1192

F-5-F504 Vacant | 豪华五人间 | 1164

F-5-F505 Vacant | 豪华五人间 | 6015

F-5-F506 Vacant

F-5-F507 Occupied

PMS

DINSTAR UC Series IP PBX integrates a PMS module, supporting room management and guest service registration. It provides an intuitive view of room status and guest check-in records, with one-click answering, hang-up, Do Not Disturb (DND), and wake-up service settings.

Key Features

- Guest Room Management: Create room location info, room types, and bind extensions to room numbers.
- Guest Room Service: Update room status via room extension (Cleaning Needed/Clean/Maintenance/Normal).
- Room Status Management: View real-time room status on a visual interface.
- Check-in Registration: Register guest information, customer details, and extension permissions.
- Check-in History: Automatically record guest stay history.
- Call Records: Front desk can check guest room call logs via the PMS interface.
- Wake-up Service: Set alarms for single or multiple rooms via the PMS management page.
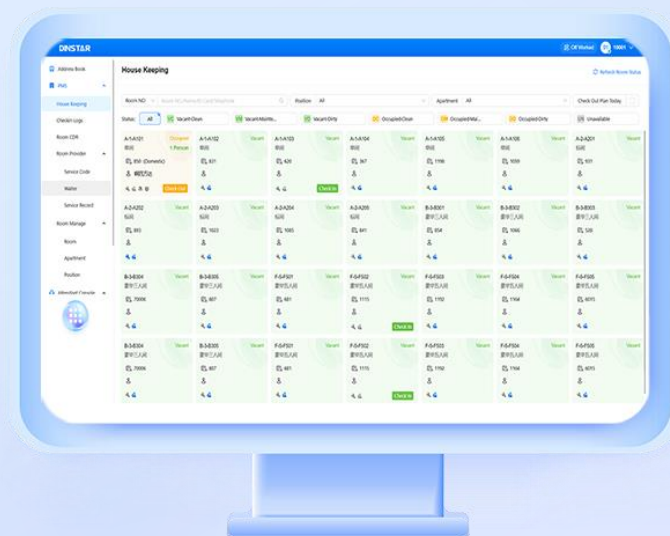
Analog System Move to VoIP

Background

- Designed for budget hotels and B&Bs with up to 200 rooms.
- Compatible with existing analog phones and lines.
- Cost-effective deployment by reusing existing resources.

Benefits

- **Cost Savings:** Retains existing phones and wiring
- **High Integration:** UC200 Pro IP PBX integrates attendant console and PMS, offering a one-stop solution with easy deployment and lower investment.
- **Failover Support:** Built-in FXS & FXO ports ensure front desk phones can communicate externally during power or network outages.
- **Emergency Broadcast:** In case of fire or emergencies, front desk staff can broadcast to alert all guest rooms.

Products

- UC200 Pro IP PBX
- DAG2000/DAG2500 Series FXS Gateway

Topology
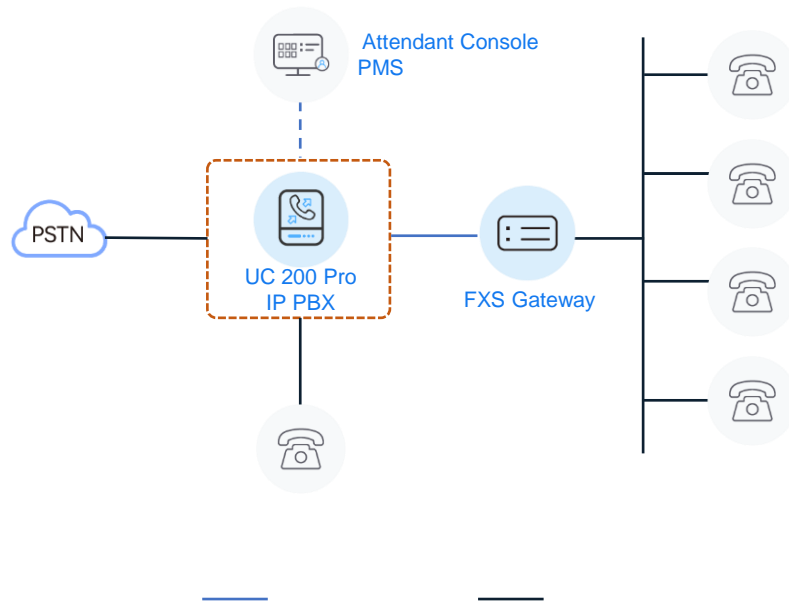
IP PBX+IP Phone/Wi-Fi Phone

Background

- Designed for budget hotels and B&Bs with up to 200 rooms.
- Ideal for hotels without existing phone or network cabling.
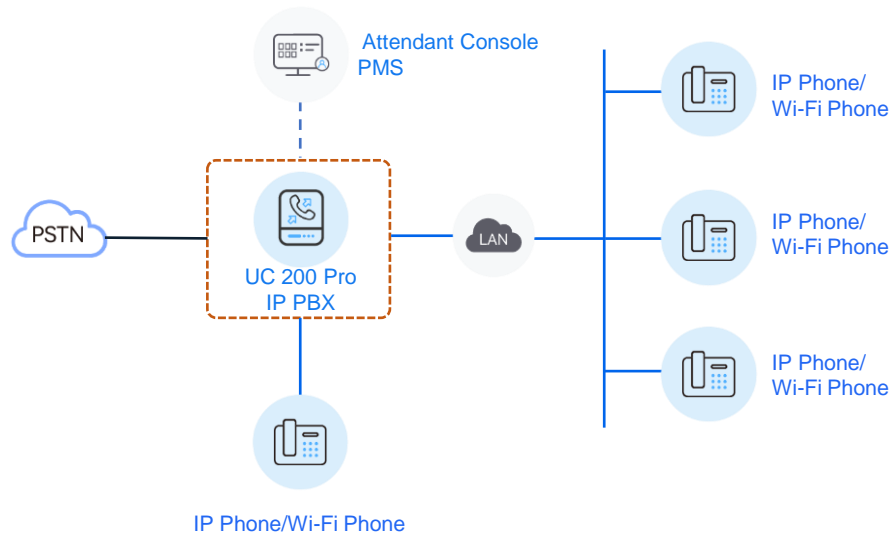- Quick deployment, easy maintenance & management.

Benefits

- **Easy Deployment:** Full IP-based, plug-and-play setup with network cables. Wi-Fi phones suit hotels without wired networks.
- **HD Voice:** IP phones support HD audio, enhancing guest experience.
- **Easy Maintenance & Management:** IP PBX enabling auto-configuration and firmware upgrades for IP Phones.
- **Flexible Expansion:** Scales extensions as needed to match hotel growth.

Products

- UC200 Pro IP PBX (with PMS & Attendant Console)
- H60P Hotel Phone, C60U-W Wi-Fi Phone

Topology

Attendant Console PMS

PSTN

UC 200 Pro IP PBX

LAN

IP Phone/Wi-Fi Phone

IP Phone/Wi-Fi Phone

IP Phone/Wi-Fi Phone

IP Phone/Wi-Fi Phone

IP PBX+AI Application

Background

- Chain Hotels upgrade to an IP-based voice system.
- Integrate AI applications to build smart hotel.
- Quick deployment, easy maintenance & management.

Benefits

- **IP PBX & Delivery Robot**: Robots connect to the voice system, reducing labor costs and enhancing the guest experience.
- **IP PBX & AI Box**: Guests use AI speakers to call the front desk and control lights, curtains, and more.
- **Integrated PMS & Attendant Console**: Built-in hotel features eliminate third-party costs.
- **Easy Maintenance**: NMS enables remote monitoring, debugging, and management.

Products

- UC200 Pro/UC350 IP PBX (with PMS & Attendant Console)
- H60P Hotel Phone, C60U-W Wi-Fi Phone
- DAG2000/DAG2500 Series FXS Gateway
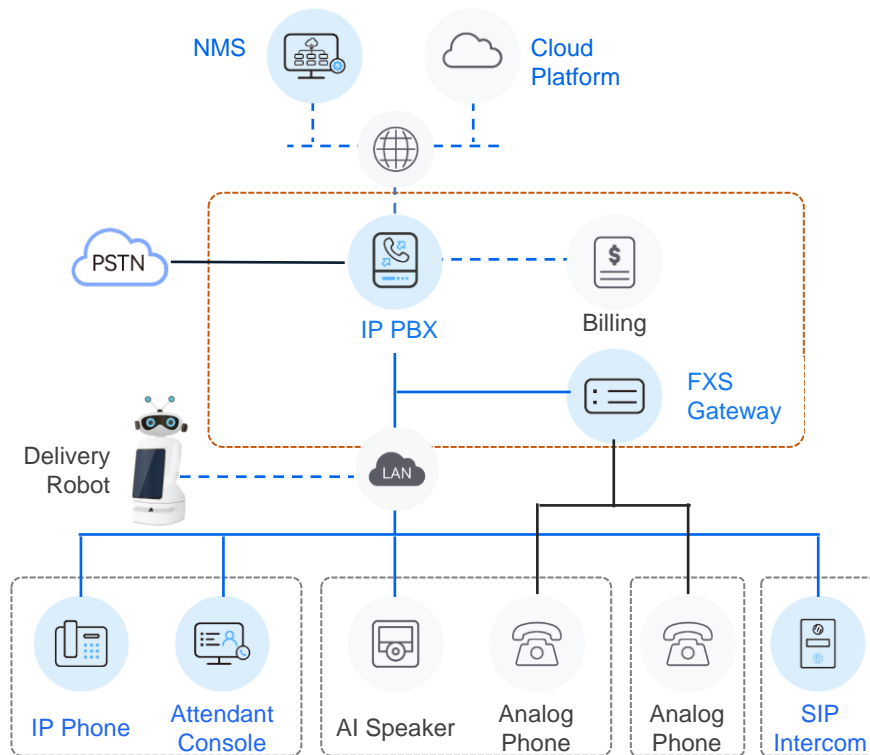
IP PBX Integrated with Security System

Background

- Hotels upgrade to an IP-based voice system.
- Security integration enables emergency response via phone.
- Open API Support: extensive integration capabilities.

Benefits

- **Phone System & Security System Integration**: When an alarm is detected, the security system notifies the cloud platform via API, which then auto-calls the front desk.
- **Emergency Broadcast:** In case of fire or emergencies, front desk staff can broadcast to alert all guest rooms.

Products

- UC200 Pro/UC350 IP PBX (with PMS & Attendant Console)
- H60P Hotel Phone, C60U-W Wi-Fi Phone
- DAG2000/DAG2500 Series FXS Gateway

Topology

PSTN

UC 200 Pro
IP PBX

IP Phone
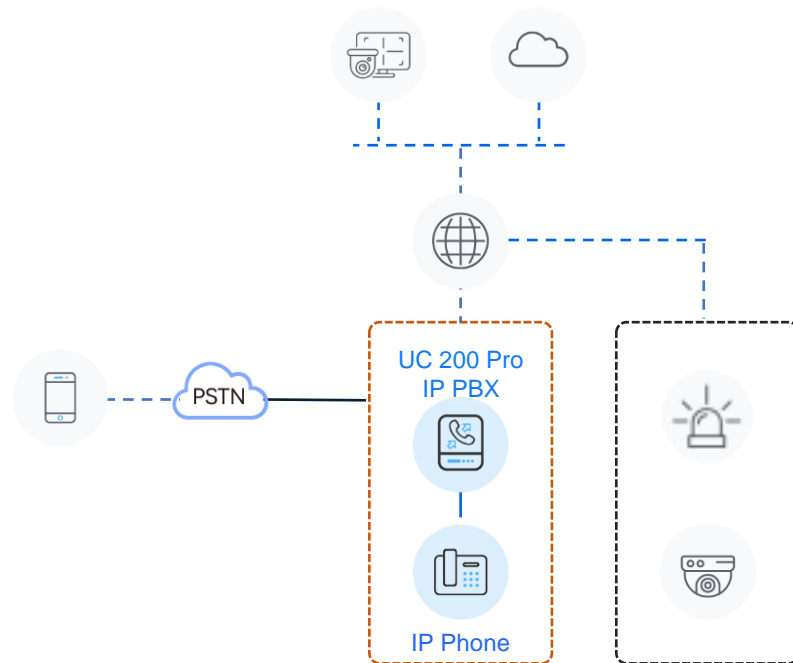
Advantages with Dinstar's Solution

Integrated Architecture

Integration of hotel voice with network, monitoring
Centralized management and IT O&M

Multiple Trunk Support

Support E1 Trunk, IMS Trunk and FXO Trunk

High Compatibility

Compatible with multiple products and services such as hotel management systems, AI voice butlers, robots, etc.

Reproducibility

standardized implementation solutions that can be quickly applied to a chain of stores

Local Failover

Cloud + Local Networking
Provide local failover solutions

Stable and reliable

Provide carrier-grade system and high reliability gateway

Cost-Saving

Centralized management of store devices
Easy to Deploy and Maintain

Future-oriented

Consistent with the future trend of hotels

Solution Benefits

Lower operational expenses

- Big data analyze
- self-service check-in, check-out, food ordering via AI Robot

02

Elevate brand reputation

03

Intelligent, differentiated, and multi-scene innovative applications, bring better experience to users, enhances reputation of hotels.

01

Improve customer experience

AI voice interaction, AI phones, intelligent food delivery robots, and intelligent customer service systems, hotels can provide guests with more convenient services.

04

Improve management efficiency

intelligent voice butler, remote control, breakdown warning, automatic inspection, etc., which reduces maintenance costs, and lowers operating costs.

Success Stories in Hospitality

04

Solution Highlights

AI Voice Integration

Voice & AI Integration: Cloud-to-cloud deployment simplifies AI voice setup and maintenance.

Fewer Devices, More Stability

Eliminates multiple conversions between digital, analog, and AI.

Faster Deployment

Bulk setup in one day, no on-site installation needed.

Enhanced Management

AI voice assistant, smart reception, AI checkout reminders, and complaint alerts.

IP PBX Integrated with Delivery Robot

Delivery robot connects to the digital voice system for automated delivery notifications.

Save Manpower

Robots handle repetitive tasks, reducing labor costs

Enhance Tech Appeal

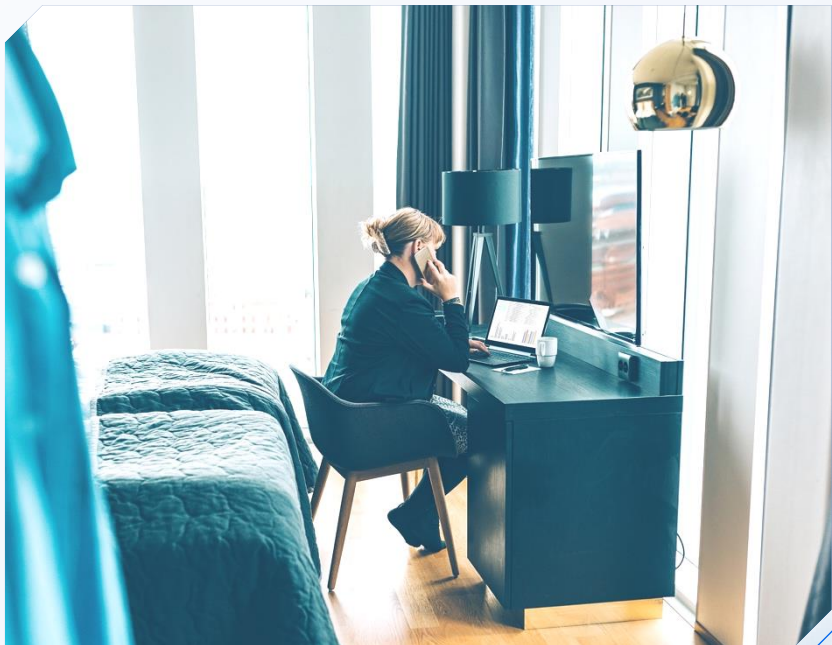Robots add a high-tech touch, boosting OTA ratings and guest attraction.

Increase Satisfaction

Robots provide 24/7 efficient service, improving the guest experience.

Integration with AI CEM

Voice & AI CEM Integration: Uploads front desk recordings to the hotel's intranet via API.

Local Dual-Track Recording

No extra hardware, auto-recording syncs to CEM without changing workflows.

No Extra Equipment

No additional recording devices or wiring changes, ensuring stability.

Integration with Security System

Phone system Integrated with security system: Pushes store video to front desk video phones.

Fast Response
Live monitoring video reaches front desk phones for quicker action.

Save Manpower
No need for dedicated monitoring staff; alerts go directly to front desk phones.

Enhance Security
Detects risks and incidents in real time for prompt action.

Integration with AI Speaker

Smart Speaker Integration: Supports calls, AI interaction, and front desk connectivity.

Front Desk Phone Merge

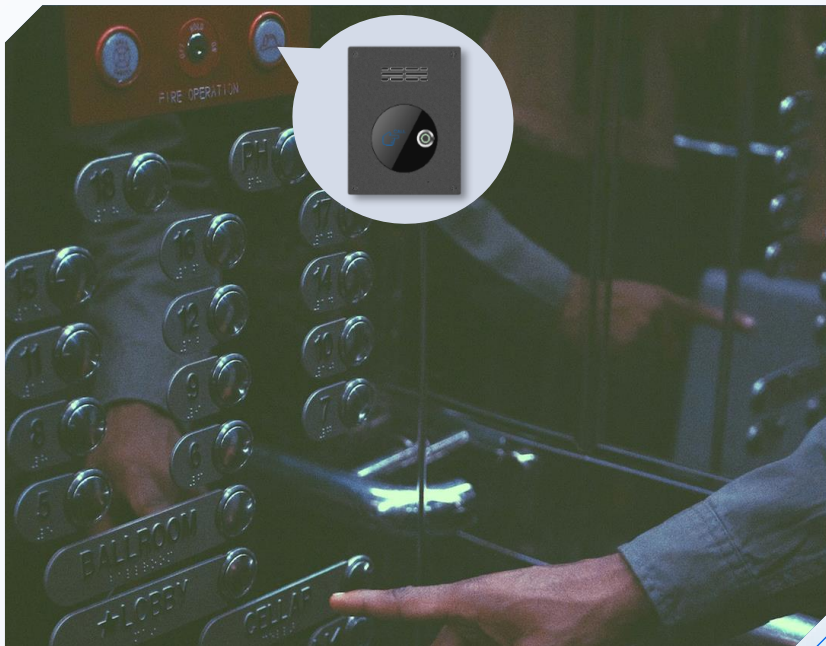Combines front desk phone and AI speaker for direct calls.

Extension Transfer

Supports external calls to AI speaker and transfers between AI speaker and other extensions.

AI Application

AI speaker can call the front desk, record calls, and connect with HDOS and delivery robots.

SIP Intercom in Elevator

Emergency SIP Intercom

Integrated with the voice system for emergency calls. Guests can press one button to contact maintenance during elevator malfunctions.

Faster Response

Ensures quick communication and timely assistance.

Emergency Broadcast

The voice system supports emergency broadcasts. The front desk can initiate a paging group with one click for quick and efficient announcements.

Emergency Announcement

In case of fire, earthquake, or other emergencies, the front desk can trigger an emergency notification with one click for orderly evacuation.

Broadcast via Paging Group

The front desk can dial a specific number to call all guest room phones based on the emergency situation.
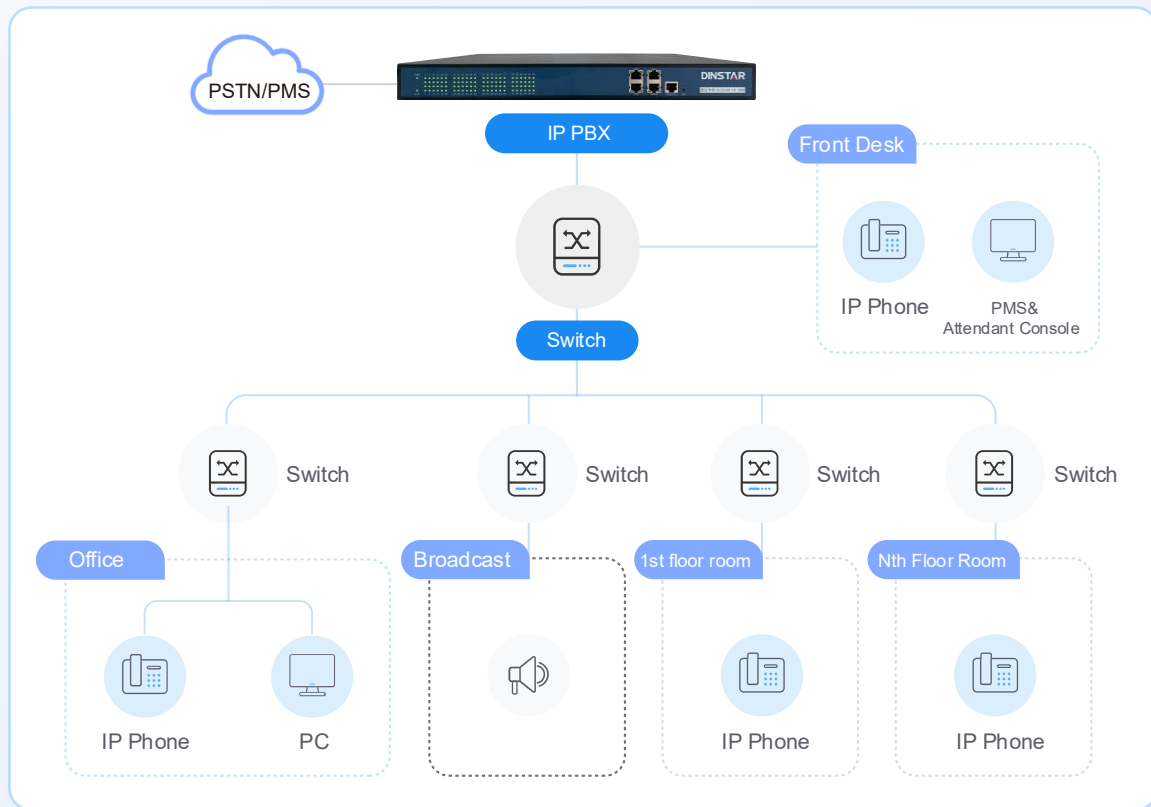
05

Products

Total solution with Dinstar hardware line

- ✓ IPPBX
- ✓ Gateways
- ✓ SIP phones
- ✓ PMS modules support

The JDS PMS middleware service will be available *soon!*

Index	Supplier Name	Key Features and Description
1	Oracle Hospitality	Integrated communication technologies, comprehensive hotel operations management, supports Opera PMS integration
2	Sabre Hospitality Solutions Sabre	Comprehensive and systematic solutions covering reservations, revenue management, and customer relationship management.
3	Amadeus Hospitality	Cloud-based infrastructure supporting multi-channel distribution and customer experience management
4	Infor Infor Company	Industry-specific platform integrating finance and supply chain management, with a focus on data analytics and real-time monitoring.
5	Protel Hotel software Protel	Leading European Brand, supporting multi-property management and central reservation system.
6	ASSD	Solutions for automated inventory management, customer engagement, and queue management
7	Guestline Ltd, Guestline Ltd.	Integrated POS system and channel management module for small and medium-sized hotels.
8	NEC Corporation	Leveraging biometrics and AI technologies to improve the efficiency of intelligent customer service and operational management.
9	Delta Software	Chain hotel management, focusing on centralized data synchronization and operational automation

UC Series IP PBX

Models	UC200 Pro	UC350	UC350 Pro	UC8000
SIP Extensions	60 to 500	500 to 1,000	2,000 to 5,000	20,000 SIP Extensions
Concurrent Calls	15 to 50	60 to 120	200 to 500	4,000 Concurrent Calls
Max FXS/FXO Ports	8	32	32	Easy to Scale
E1/T1 Ports	NA	4	16	On-premise or Cloud
Power Supply	Single	Redundant	Redundant	High Availability
HA	Yes	Yes	Yes	Easy Deployment

UC200 Pro

Desk-Top IP PBX

UC200 PRO

60 to 500
SIP Extensions

15 to 50
Concurrent Calls

1+1
Hot-standby

Default
2 FXS, 2 FXO

Expansion module,
3 boards slots,
2S, 2O, or 1S1O

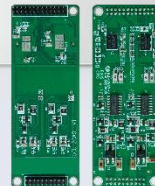2 GE Ports

1S1O

2O

2S

UC350
Reliable Enterprise IPPBX

500 to 1,000 SIP Extensions

60 to 120 Concurrent Calls

Up to 32 FXS/FXO

Up to 4 E1/T1

Dual Gigabit Ethernet Port

Redundant Power Supplies

Voice Recording

VPN

U C 3 5 0

UC350 Pro
Reliable Enterprise IPPBX

2,000 to 5,000
SIP Extensions

200 to 500
Concurrent Calls

Up to 32
FXS/FXO

Up to 16
E1/T1

4 Gigabit
Ethernet Port

Redundant Power
Supplies

Voice
Recording

VPN

UC350 Pro

Software IP PBX for Your Own Hardware or Virtual Server

Large Capacity
Max 20,000 SIP extensions, 4,000 concurrent calls

High Availability
Hot standby, no-downtime

High Reliability
Load balancing and redundant routings for disaster recovery
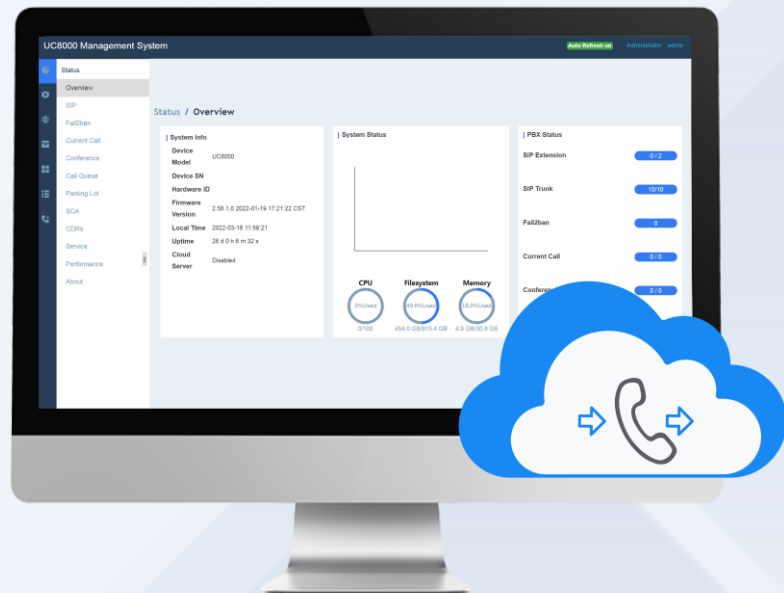
Enhanced Security
TLS, SRTP, ZRTP encryption

Flexible to Deploy
On-premise, Cloud, X86, ARM, Virtual Machine

UC 8000

Softphone DinLink

Make and receive calls on the go

Sync your local mobile contacts

Video calls, face-to-face talk

Free calls on extensions

Built-in corporate address book

IM instant messaging

DinLink

APP Numb

Enter account

Enter password

Log In

Forgot? | Language | Server Settings

Experience now

Supports Android & iOS devices

Analog VoIP Gateway

Models	DAG1000	DAG2000	DAG2500	DAG3000
FXS Ports	1/2/4/8	16/24/32	48/72/96	312
FXO Ports	2/4/8	16	N/A	312
Hybrid Ports	1S1O/2S2O/4S4O	8S8O	N/A	N/A
Size	Desktop	1U	1U	3U
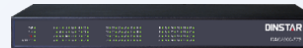
SIP	IMS	IPv6	Auto provisioning	TR069	3-way Conference	T.38 Fax	TLS / SRTP

Session Border Controller

	SMB SBC SBC300	Enterprise SBC SBC1000	Carrier SBC SBC3000 Pro	Software SBC SBC8000
SIP Sessions	5 to 50	50 to 500	500 to 5,000	Up to 50,000
Transcoding Calls	5 to 50	50 to 200	300 to 1,500	Up to 5,000
Calls per Second	25/s	25/s	500/s	800/s
SIP Registrations	1,000	5,000	20,000	100,000
SIP Registrations per second	20/s	25/s	500/s	800/s

Digital VoIP Gateway

Models	MTG200/MTG200L/MTG1000	MTG2000/MTG2000B	MTG3000	MTG5000
E1/T1 Ports	1/2	4/8/12/16/20	16 to 63	64
MCU	Single	Single/Redundant	Single/Redundant	Single/Redundant
Concurrent Calls	60	600/480	1890	1920
Size	Desktop/1U	1U	2U	3U
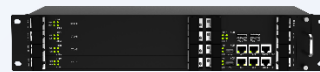
PRI	SS7	R2 MFC	Echo Cancellation up to 128ms	Web Interface, SNMP, Cloud NMS	SIP/SIP-T	T.38 Fax

GSM/4G VoIP Gateway

Models	UC2000-VE	UC2000-VF	UC2000-VG	Multi-SIM
GSM/LTE Channels	4/8	16	32	8/16/32
SIM Slots	1 Slots/Channel	1 Slots/Channel	1 Slots/Channel	4 Slots/Channel
User Boards	1	2	4	4
LCD Display	NA	NA	Y	NA

4G VoLTE

GSM

HD Audio

SMS

Remote SIM Management

OpenVPN

SMS API

IP Phone

Entry-level				Wireless		High-end		Video Phone		Hotel IP Phone
2.3″ no backlights	2.3″ Display	2.4″ Color Display	2.8″ Color Display	2.3″ with backlights		3.5″ Color Display	4.3″ Color Display	8″ Touch Display		No Display
2 SIP Accounts		2 SIP Accounts		2 SIP Accounts		16 SIP Accounts	20 SIP Accounts	16 SIP Accounts		2 SIP Accounts
2*10/100Mpbs		2*10/100/1000Mpbs		2*10/100Mpbs		2*10/100/1000Mpbs		2*10/100/1000Mpbs		2*10/100Mpbs

C60S/SP	C60U/UP	C62U/UP	C63G/GP	C60UP-W	C60UP-T	C64G/GP	C66G/GP	A808A	A808B	H60P

SIP Intercoms

Models	DP88	DP85U	DP81U-1B	DP91-S	DP92V-S	DP98
HD Camera	Y	Y	Y	NA	NA	Optional
Card Reader	Y	Y	NA	Y	NA	Optional
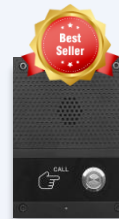
2 SIP Lines   2 DSS Keys   HD Audio/Video   DTMF   Auto Answer   PoE   IP65   IK10

Device Management Platform NMS

Remote Management

- Remote Web & Telnet
- Remote Configuration
- Remote Firmware Upgrade
- Remote Trouble-shooting
- Full signaling trace & analysis tool

Auto Deployment

- Auto Provision for Devices
- Firmware Upgrade
- Auto Backup for Devices
- Configuration push of all DINSTAR products
- Zero-touch configuration

Device Monitoring

- Device Monitoring
- Network Monitoring
- Status Monitoring

Role Management

- Multiple User Accounts Management
- Role-Based Access Control (RBAC)
- Multi-Level Account Permission Management
- Custom Function Menu Permissions

Alarm Push

- Real-time Alarm
- Alarm Confirm & Analysis
- Historical Alarm
- Alarm Push via email and SMS

Dashboard

- Report template & generating
- Statistics of device status and call
- Device & system logs download & backup
- Report template & generating

NEW

Q&A Session