Q&A UC350 Pro Webinar

Q: Does the UC350 Pro work with a softphone?

A: Yes, it is compatible with all softphones using standard SIP. Additionally, we will soon release our softphone, Dinlink.

Q: Is it running on Chan_sip or PJSIP?

A: No, the UC350 Pro is not based on Chan_sip or PJSIP. However, it can communicate with Chan_SIP and PJSIP.

Q: How many concurrent calls does it support for video calls?

A: It can handle up to 100 concurrent video calls in passthrough mode.

Q: Can we upgrade the existing UC200 to the new UI?

A: Yes, it will be supported in the future.

Q: What phone models can be self-provisioned by UC350, and what operating system does the PBX run on?

A: Currently, self-provisioning is supported for Dinstar IP Phones, and the UC350 Pro runs on Linux.

Q: Can it provision Grandstream Phones?

A: Yes, it supports Grandstream phones, but the configuration files need to be uploaded manually to the UC350 Pro.

Q: How does the HA work, and what are the connections for synchronization?

A: The UC350 Pro uses float IP for HA. It has a management IP for internal communication and will automatically detect and synchronize with each other.

Q: Does the softphone support all operating systems, such as Android, iOS, and Windows?

A: Yes, it will support Android, iOS and Windows.

Q: Does the UC350 Pro support remote extensions and maintenance?

A: Yes, it supports remote extensions and maintenance, including programming and testing, through the Dinstar managed system, NMS.

Q: What is the maximum number of FXS ports supported for a PBX with SIP trunking?

A: The UC350 Pro supports up to 32 FXS ports, with each user board having 8 FXS ports.

Q: The NMS logs out too quickly. Can this be fixed?

A: Thank you for your feedback. We will optimize it in the future.

Q: Does it have a billing option for end users?

A: No, it does not have a billing system, but it can integrate with another billing system to receive CDRs.

Q: Does the billing system belong to a third party or your own?

A: It belongs to a third party, but Dinstar will release our own billing system soon.

Q: Does it support MFCR2 for E1?

A: No, the UC350 Pro currently supports PRI and SS7 but not R2. We recommend using the Dinstar MTG gateway for R2 signaling.

Q: What is the use of the HDMI port in the PBX?

A: The HDMI port is auxiliary and will support screen functions in the future.

Q: What hotel features does it support?

A: We support hotel features through API and PMSI modules.

Q: Does the cloud system support multi-tenancy?

A: No, it does not support multi-tenancy yet.

Q: Does the PBX use a license system?

A: Yes, the PBX operates with a license.

Q: Can we integrate the system into other PBX software like the Vicidial server?

A: No, it does not support integration into third-party systems.